



VCC PREDICTIVE MONITORING

We catch the problem before you do.

VCC is Encore Mechanical's smart, around-the-clock monitoring service. It watches your HVAC equipment in real time and predicts failures before they happen — so small issues get solved before they ever become emergencies. It connects to virtually any system: **VRF, RTU, split and mini-split systems, and more.**

Why It Pays Off

We Call You

We spot the issue and dispatch service before you ever notice a system go down.

Fewer Complaints

Predicting failures means fewer tenant and guest complaints reaching your desk.

Lower Repair Costs

Catching problems early prevents costly damage like loss of charge or compressor failure.

Reduces Downtime

Hotels avoid comping rooms and multifamily keeps every unit comfortable.

Remote Diagnostics

We dial in to check sensor operation and settings — often without a truck roll.

In Your Pocket

View and adjust your system from your phone, with per-unit access for multifamily.

How We Respond

Alarm Level	What It Means	Our Response
HIGH	System is down	Immediate Remote Analysis + Dispatch Technician
MEDIUM	Running below 100%	Remote Analysis + Phone Call to Property
LOW	Running at 100%	Will Perform at Next PMA Visit

Simple to Own

Roll VCC into a three-year Preventative Maintenance Agreement and pay for it over the life of the contract. We can even absorb the cost of installation with a qualifying three-year PMA — combining standard quarterly service with continuous remote monitoring and quarterly performance reports.

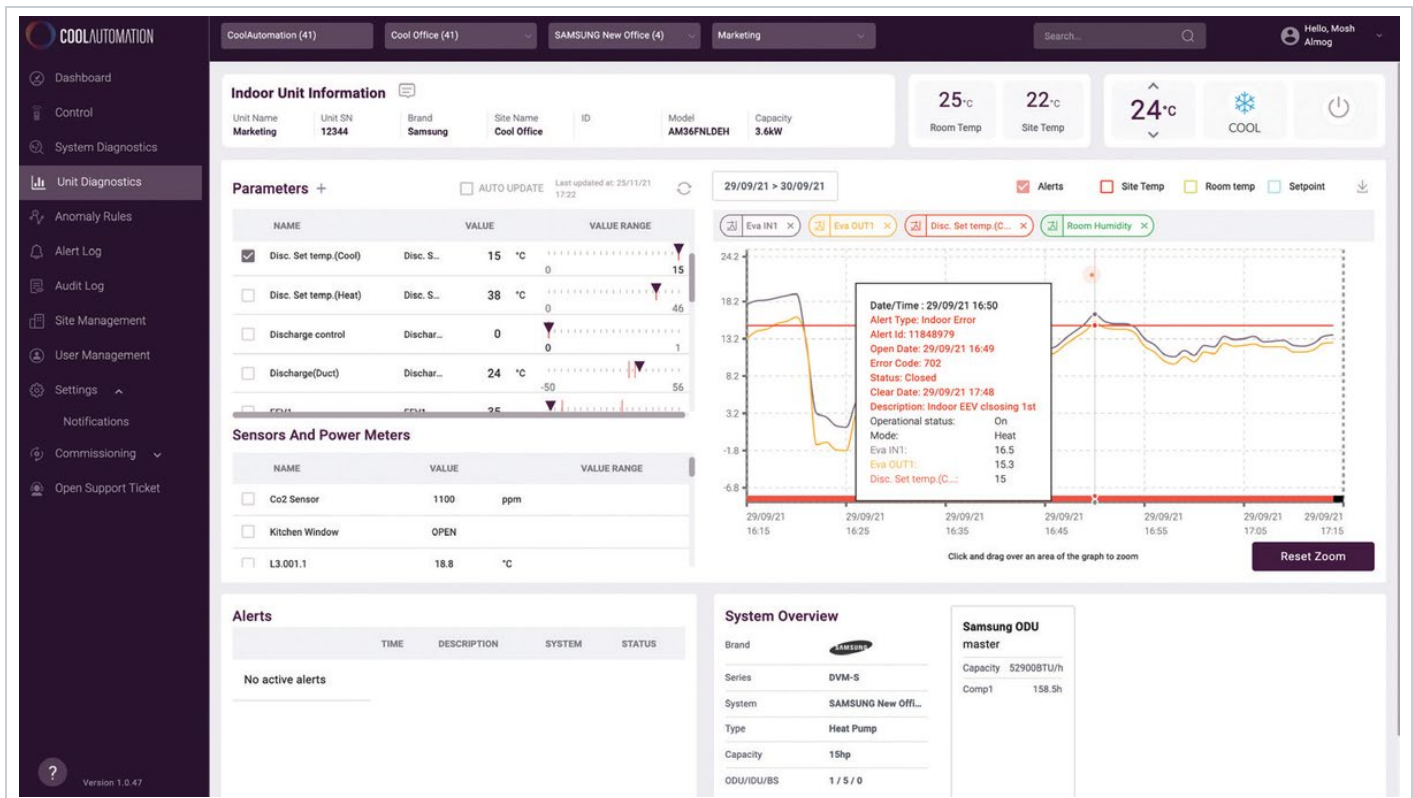
Ask your Encore Mechanical representative about adding VCC to your maintenance agreement.



ONE SCREEN. EVERY SYSTEM.

Run all your HVAC across every site from a single dashboard.

VCC gives your facilities team one simple interface to efficiently run multiple HVAC systems across all of your sites — regardless of the HVAC manufacturer or brand. Live diagnostics, sensor data, alerts, and system status all live in one place.



The VCC dashboard — indoor unit diagnostics, sensor and power meters, alerts, and full system overview at a glance.

What You Can Do

Control & Schedule Operation Hours

Regulate operation policies, restrict local thermostat changes, and optimize setpoints to daily or yearly schedules — then monitor system performance to cut energy consumption and cost.

User Management

Control exactly which users can access the system, and which features each user is permitted to view and use.

VCC is powered by the CoolAutomation platform.